

Chronic Care Management Patient Agreement

Medicare Patients only

Medicare offers CCM (Chronic Care Management) benefits for beneficiaries with multiple chronic conditions. Medicare defines a chronic condition as a condition that is expected to last for at least 12 months, and that increases the risk of death, acute exacerbation of disease, or a decline in function. Medicare beneficiaries who qualify for CCM services benefit from additional support and resources that help them manage their chronic conditions effectively, leading to better health and decreased overall health care costs.

Benefits of CCM Services include:

- 24/7 access to a member of the care team for urgent needs.
- Enhanced non-face-to-face communication between patient and care team.
- A comprehensive plan of care for health needs, available on paper or electronically.
- Coordination with both home and community-based service providers.
- Transition management among health care providers, including referrals, and follow-up after discharges from hospitals, skilled nursing facilities, or other health care facilities.
- Medication oversight and management.
- Use of a certified electronic health record (EHR) as mandated by Medicare.

Only one physician or other qualified health care professional who assumes the care management role for a beneficiary can bill for providing CCM services to that patient in a given calendar month. Should you desire to receive CCM services through your provider, they agree to only bill Medicare for CCM services once per 30-day billing cycle. Furthermore, your provider agrees only to bill Medicare for CCM services if you have more than one chronic condition.

Beneficiary Acknowledgment and Agreement

By signing this agreement, you agree to the following terms:

- You consent to your provider providing CCM services to you.
- CCM services will be billed to Medicare only. **Patients are not responsible for any CCM charges, even if they are denied by Medicare.**
- You certify that your provider has fully explained the scope of CCM services to you.
- You authorize electronic communication of your medical information between treating providers as part of your care.
- You understand that you have the right to terminate CCM services at any time by revoking this Agreement, effective at the end of the then-current month. You may revoke this agreement verbally by contacting our office at 843-571-6067, or by mailing your written revocation to 14 Farmfield Avenue, Charleston, SC 29407. Your provider will then give you written confirmation, including the effective date of revocation.

Beneficiary/Responsible Party Signature: _____

Print Name: _____ Date: _____